

Introduction

This document provides a summary of development and collaborative work with Leathens Health IT Solutions (LHITS), along with associated costs, terms and conditions.

LHITS specialises in software and process development, business analysis, analytics and project management. We can offer a range of off-the-shelf or bespoke solutions to meet the needs of Health and Social Care organisations.

Our years of experience working with providers of health and social care mean we already have a fundamental understanding of how your organisation operates, and means we can be much more agile, and responsive to your needs.

All options have estimates of time scales a particular piece of work might take. However we are a fast moving group, and recommend you contact us to discuss your needs and ideas, so we can give a more accurate timescales.

Our services include:

- **Development Work** including clinical system peripherals, reporting tools and dashboards for business intelligence, web pages and micro-sites.
- **Project Management and Business Analysis** including service needs analysis, project initiation or project management in either PRINCE2 or AgilePM format.
- **Collaborator benefits** including free support for organisations that help develop new tools, and free access to tools built with other collaborators.

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Development Work

Clinical System Peripherals

£150/day

We have many years of experience developing easy-to-use peripheral tools and to help support clinicians and administrators get the most out of their clinical system. This gives us you the unique ability and approach to engage, understand and improve the end user experience.

Your clinical system contains a lot of valuable data about patients but it isn't always in the most user friendly format. We can develop user friendly tools to highlight the relevant, salient information from your systems, helping inform decisions from long to strategy strategic to operational delivery.

Estimates

- Configuration of existing tools – **approx. 1 day**
- Development of simple tool - **approx. 2– 3 days**
- Development of complex tool – **5 – 10 days**

Reporting, Business Intelligence, Dashboard Tools

£150/day

While all clinical systems have mechanisms to get information out, this is not always easy. Monthly reporting on KPIs can be a complicated and time consuming process, there very few cases of these reporting tools using data efficiently and effectively to provide information that is truly required to improve outcomes for all.

We have worked with clinical teams to develop tools which take mass information from the clinical system and present it in a user friendly format. This is used as either a dashboard for KPI monitoring, or to facilitate integrated multi-disciplinary working. This saves time by automating the task that previously took days to complete to only a few minutes.

Estimates

- Simple reporting tool – **approx. 2 days**
- Complex reporting tool – **4 – 5 days**

Website Development and Tools

£100/day

Sometimes the quickest way to get a message or resource to a lot of people is to host it online, but developing an entire website or tackling internal bureaucracy can often make this too time consuming to consider.

We specialise in so-called micro-sites, websites consisting of just one or two pages which serve a specific purpose and are great ways to distribute single tools or inform stakeholders of particular projects.

Estimates

- Simple page development – **1 day**
- Hosting - **£20 per pa**

Collaborator Benefits

Upon commissioning LHITS to develop a new clinical or reporting tool for your organisation, you'll become one of our collaborators and be entitled to all the following benefits, for helping give the rest of the health system a new tool

Free Support

With the development of a new tool we will provide support up to the size of a Medium Organisation (see **Support Packages**) for the first year. This means you will be able to trial the tool and assess the benefits at no additional cost, and potentially trial it with some local partners too.

If the tool is successful, and other paying customers begin to use the tool, you will continue to benefit from free support for as long as we have customers using it.

Free Tools with Support Packages

We don't double charge for our work; once a tool is developed and ready to use, any of our customers can use it for free, covered by their existing support model.

Project Management and Business Analysis

Project Management

£200/day

Project managing clinical projects is a unique skill set, and one of the major issues in most NHS projects is that project managers often have little or no insight into the workings of clinical teams; IT projects fall particularly foul of this. We are qualified in both PRINCE2 and Agile project management, and have many years' experience running IT or change projects with clinical teams.

PRINCE2 is best suited for larger, long term NHS projects focusing on clinical change while AgilePM focuses on on iterative improvement, best suited for implementation of IT projects and getting visible results from your project as quickly as possible.

We can offer bespoke project management at competitive prices, whether it is a small intervention to get the ball rolling, a small project in a clinical team, or supporting much longer and large scale projects.

Estimates

- Project initiation – **5-10 days**, heavily dependent on project type and scope
- PRINCE2 or Agile Project Management – Heavily dependent on project type and scope.

Service Needs Analysis

£200/day

We are all too familiar with the problems cause by IT jargon, and the barriers this can present to clinicians looking for an IT or software solution. Likewise, we know the difficulties of collecting and gathering meaningful data in a way that doesn't introduce bureaucracy, waste clinical time and detract from care delivery.

Our skills in development have grown from working as part of clinical teams. So we are experts in translating between clinical need, data analysis and IT needs into organisational requirements, identifying opportunities for efficiencies where computers and IT were seen as wasting time rather than an enabler.

We have the firm belief that computers should do as much work as possible to enable staff and free up time. With experience working with CCGs, GP Practices, Community Providers, Acute settings and charities, we have covered both individual working and a whole systems approach over a complete cross section of health care services, speaking the languages necessary to engage and enable.

Estimates

- Business analysis session – **0.5 days**
- Business analysis report – **0.5 days**

Service Offering



Terms and Conditions

EULA

All users are required to agree to the End User License Agreement before using any LHITS tools.

Contact Information

If you wish to get in touch please email us at contact@lhits.co.uk.